

This report is about the **OCR Residents Survey** completed in October 2025 by 147 Residents, focusing on Resident demographics, satisfaction levels, and feedback on living conditions and community features.

Resident Tenure at OCR

The survey reveals the duration of residency among respondents at OCR, indicating a significant number of long-term Residents.

- 10.34% (15 respondents) have lived at OCR for 0-12 months.
- 17.93% (26 respondents) have been Residents for 12 to 24 months.
- 22.76% (33 respondents) have resided for 24 to 48 months.
- 48.97% (71 respondents) have lived at OCR for more than 48 months.

Age Distribution of Residents

The age demographics of OCR Residents show a predominance of older individuals.

- 1.39% (2 respondents) are aged 50-60.
- 25.69% (37 respondents) fall within the 60-70 age group.
- 51.39% (74 respondents) are aged 70-80.
- 18.06% (26 respondents) are over 80 years old.
- 3.47% (5 respondents) preferred not to disclose their age.

Satisfaction Levels with OCR Facilities

Residents express varying levels of satisfaction regarding different aspects of life at OCR, with notable strengths and areas for improvement.

- 48.97% (71 respondents) are very satisfied with the overall quality of lifestyle.
- 41.38% (60 respondents) are satisfied with staff accessibility and helpfulness.
- 49.66% (72 respondents) are satisfied with maintenance and cleanliness of facilities.
- 20.14% (28 respondents) are very unsatisfied with transport to and from OCR.
- 61.38% (89 respondents) are very satisfied with the friendliness and helpfulness of neighbours.

Positive Aspects of Living in OCR

Residents appreciate various features of living in OCR, highlighting community and facilities as key benefits.

- Commonly mentioned positives include community spirit, safety, and available activities.
- Facilities such as the swimming pool, bowling green, and clubhouse are frequently praised.
- Many Residents value the friendly atmosphere and the support from neighbours.

Areas for Improvement in OCR

Residents have identified several areas where they would like to see enhancements within the OCR community.

- Common requests include better management communication and faster feedback on issues.
- Safety concerns regarding slippery pool tiles and the need for improved recycling facilities were highlighted.
- Residents expressed a desire for more amenities, such as a community bus and updated facilities.

Pressing Issues for Residents Committee

The survey indicates several pressing issues that the Residents Committee should address in the coming year.

- The need for improved communication and accountability from management is a recurring theme.
- Residents are concerned about the maintenance of gardens and common areas, particularly regarding water access.
- Safety issues, particularly around the pool area, and the need for better visitor parking are also significant concerns.